

PRIVACY POLICY

Olive Branch Psychology PLLC

Olive Branch Psychology PLLC (“Olive Branch Psychology”) is committed to protecting your privacy.

This Privacy Policy (the “Policy”) applies to www.olivebranchpsy.com (the “Olive Branch Psychology website”) and governs data collection and usage. For the purposes of this Policy, all references to “Olive Branch Psychology,” “we,” “our,” or “us” are to Olive Branch Psychology PLLC. By using the Olive Branch Psychology website, you consent to the data practices described in this Policy.

Children Under Thirteen

Olive Branch Psychology does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

Collection of your Personal Information

Olive Branch Psychology does not collect any personal information about you, unless you voluntarily provide it to Olive Branch Psychology. For example, we may collect your name and email address if you send Olive Branch Psychology an email to inquire about our services. You are not required to provide Olive Branch Psychology any information to use www.olivebranchpsy.com.

Sharing Information with Third Parties

Olive Branch Psychology does not sell, rent, or lease its client lists to third parties.

Olive Branch Psychology may share data with trusted partners to help perform statistical analysis, send you email, or provide customer support. All such third parties are prohibited from using your personal information except to provide these services to Olive Branch Psychology, and they are required to maintain the confidentiality of your information.

Olive Branch Psychology may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Olive Branch Psychology or the site; (b) protect and defend the rights or property of Olive Branch Psychology; and/or (c) act under exigent circumstances to protect the personal safety of users of the Olive Branch Psychology website, or the public.

User Engagement

Olive Branch Psychology may keep track of the websites and pages our users visit within Olive Branch Psychology, in order to determine what Olive Branch Psychology services are the most popular.

Automatically Collected Information

Some information about your computer hardware and software may be automatically collected by Olive Branch Psychology. This information may include: IP address, access date/times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Olive Branch Psychology website. No personal information about you is revealed in this process.

Use of Cookies

The Olive Branch Psychology website may use “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Olive Branch Psychology services or websites you visit.

Links to Third-Party Sites

The Olive Branch Psychology website may contain links to other sites. Olive Branch Psychology is not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

Olive Branch Psychology secures your personal information from unauthorized access, use, or disclosure. We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond Olive Branch Psychology’s control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and Olive Branch Psychology through the Olive Branch Psychology website cannot be guaranteed.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, Olive Branch Psychology will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of Olive Branch Psychology's ongoing business relationship with you, or otherwise perform a contract between you and Olive Branch Psychology;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when Olive Branch Psychology's deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with Olive Branch Psychology;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Changes to this Policy

We may change this Policy from time to time to make any modifications or updates. It is your responsibility to review this Policy periodically to ensure that you are familiar with its terms.

Contact Information

Olive Branch Psychology welcomes your questions or comments. If you have any questions about this Policy, please contact us at info@olivebranchpsy.com or 202-240-2426.

Effective as of May 26, 2023